



NEWS

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Important Insurance Phone Numbers Following Hurricane Katrina

"Hurricane Katrina storm victims in Louisiana are urged to call their local agent or insurance company to file their insurance claims," said Commissioner of Insurance Robert Wooley. Numbers for many of the companies are listed below.

Hurricane Katrina Insurance Contact Information (Sept. 1, 2005)

Company Name	Consumer Contact Information
LA Citizens Property Ins. Corp.	1-800-931-9548 / 225-293-5900 Fax 225-612-2800
ACE USA	1-800-433-0385 or 1-800-234-7354
AIG Insurance Companies ¹	1-800-242-2418
Allmerica	1-800-628-0250
Allstate	1-800-547-8676
America First Insurance	1-800-551-5100
America First Insurance	1-877-263-7890
American General	1-800-321-2452 x 2701
American Reliable	1-800-245-1505
Arch	1-800-817-3252/archinsurance.com
Armed Forces Insurance Co.	1-800-664-9331 and 913-727-5500
Automobile Club Family Insurance Co.	1-800-222-7623 ext. 5000
Automobile Club Intl. Insurance Exchange	1-800-222-7623 ext. 5000
Balboa Insurance Group/Meritplan Insurance	1-888-768-2096
Bankers Insurance Co.	1-800-765-9700 (non flood) / 1-866-397-6347 (flood)
Bituminous	1-800-605-0311
Chubb	1-800-252-4670
CNA	1-877-262-2727
Farmers Insurance Group	1-800-435-7764
Federated Mutual	1-800-237-8292
FEMA	1-800-638-6620
FEMA Federal Aid	1-800-462-9029
Fireman's Fund	1-800-FIREHAT (347-3428)
First Floridian	1-800-252-4633 (Personal Lines) / 1-800-238-6225 (Commercial Lines)
FM Global	1-877-NEWLOSS (639-5677)
Foremost	1-800-527-3901 ("New Claims")
Encompass	1-800-588-7400

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The Gray Insurance Co.	1-225-769-6829
Great American	1-800-241-2541 / 1-800-252-1363
Hanover	1-800-682-0250
Hartford Companies ²	1-800-243-5860
Hartford Steam	1-800-472-5677
LA Farm Bureau	1-866-275-7322
Liberty Mutual	1-800-225-2467
Louisiana Medical Mutual Insurance Co.	1-225-295-4913
Metropolitan	1-800-854-6011
National Automotive Insurance Company	1-800-577-9471
National Insurance Flood Program	1-800-638-6620
One Beacon	1-877-248-4968
Progressive Insurance	1-800-274-4499
Republic Insurance	1-800-451-0286
Royal	1-800-847-6925
SAFECO	1-800-332-3226
Safeway	1-800-252-3251
Selective	1-866-455-9969
Shelter	1-800-743-5837
Sompo Japan	1-800-444-6870
St. Paul	1-800-STPAUL1 (787-2851) Commercial / 1-800-CLAIM33 (252-4633) Personal
St. Paul Travelers	1-800-238-6225 Commercial
State Farm Fire and Casualty	1-800-732-5246
State Farm General	1-800-732-5246
The Hartford	1-800-243-5860
Travelers	1-800-252-4633 Personal / 1-800-238-6225 Commercial
Travelers Insurance Co. ³	1-800-252-4633
Trinity	1-888-252-2799
Underwriters of Lloyds (24 hours)	212-382-4092 / 212-382-4086
United Fire Group	1-800-343-9131
USAA	1-800-531-8222
USAgencies	Call Local Offices
XL	1-800-688-1840
Zurich	1-800-987-3373

¹ **AIG Insurance Companies**
American Home Insurance Co.
American International Insurance Co.
American International South Insurance Co.
Audubon Insurance Co.
Birmingham Fire Ins. Co. of Pennsylvania
Commerce and Industry Ins. Co.
Granite State Ins. Co.
National Union Fire Ins. Co. of LA
New Hampshire Insurance Co.
Insurance Company of State of Pennsylvania
New Hampshire Indemnity
Putnam Reinsurance Co.
National Union Fire Ins. Co. of Pittsburg

United Guaranty Mortgage Ins. Co.
Transatlantic Reinsurance Co.
AIU Insurance Co.

² **Hartford Companies**
Hartford Accident and Indemnity
Hartford Casualty Ins. Co.
Hartford Fire Insurance Co.
Hartford Ins. Co. of the Midwest
Hartford Ins. Co. of the SE
Hartford Underwriters Ins. Co.
Twin City Fire Insurance Co.
Property and Casualty Ins. Co.
of Hartford

³ **Travelers Companies**
Auto. Ins. Co. of Hartford, Connect.
Farmington Casualty Co.
Standard Fire Ins. Co.
Travelers Casualty and Surety Co.
Travelers Casualty and Surety Co. of IL
Aetna Ins. Co. Connecticut
Travelers Property and Casualty Ins.
Travelers Casualty and Casualty and
Surety Co. of America
Travelers Casualty Co. of Connecticut
Travelers Commercial Insurance Co.

If you can't reach your company and agent or have problems with your claim, contact the Louisiana Department of Insurance at 1-800-259-5300 or 225-342-5900 in Baton Rouge, visit the Web site at www.lds.state.la.us or by e-mail at public@lds.state.la.us. An updated phone list will be located on the Web site at www.lds.state.la.us.