



## Internal Revenue Service IRS.gov

DEPARTMENT OF THE TREASURY

### Contact My Local Office in Louisiana

#### Face-to-face Tax Help

IRS Taxpayer Assistance Centers are your source for personal, face-to-face tax help.

If your issue is complex, you need to resolve a tax problem, have questions about how the tax law applies to your individual tax return, or you're more comfortable talking with someone in person, visit your local Taxpayer Assistance Center where you can spread out your records and talk with an IRS representative face-to-face. No appointment is necessary - just walk in - but if you prefer, you can call a local number (see chart, below) and leave a message requesting an appointment to resolve a tax account issue.

Your local Taxpayer Assistance Center will help you with:

- Inquiries or adjustments to your tax account;
- Payment plans if you owe and cannot pay the full amount;
- Questions about IRS letters and notices; and
- Levies on your wages or bank account.

Other services on a walk-in, non-advance appointment basis include:

- Help preparing your basic individual income tax return if you qualify for the Earned Income Tax Credit or your income is \$36,000 or less (visit our office to make an appointment);
- Answers to tax questions related to your individual federal tax return; and
- Help preparing your heavy vehicle use tax return.

Multilingual assistance is available in every office.

City	Street Address	Days/Hours of Service	Telephone *
Alexandria	3508 Government Street Alexandria, LA. 71302	Monday-Friday - 8:30 a.m.-4:30 p.m.	(318) 445-8028
Baton Rouge	2600 Citiplace Centre Baton Rouge, LA. 70808	Impacted by Hurricane Katrina <b>**Closed Indefinitely**</b>	(225) 343-8625
Houma	423 Lafayette St. Houma, LA 70360	Impacted by Hurricane Katrina <b>**Closed Indefinitely**</b>	(985) 876-0949
Lafayette	825 Kaliste-Saloom Rd. Lafayette, LA 70508	Monday-Friday - 8:30 a.m.-4:30 p.m.	(337) 269-4036
Lake Charles	921 Moss St. Lake Charles, LA 70601	Monday-Friday - 8:30 a.m.-4:30 p.m.	(337) 433-1362
Monroe	1401 Hudson Ln.	Monday - Friday - 8:30 a.m.-4:30 p.m.	(318) 322-

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	Monroe, LA 71201		6785
New Orleans	1555 Poydras Street New Orleans, LA 70112	Impacted by Hurricane Katrina <b>**Closed Indefinitely **</b>	(504) 558-3344
Shreveport	3007 Knight St. Shreveport, LA 71105	Monday-Friday - 8:30 a.m.-4:30 p.m.	(318) 869-6310

\* Note: The phone numbers in the chart above are not toll-free for all locations. When you call, you will reach a recorded business message with information about office hours, locations and services provided in that office. You may leave a message to request an appointment for help resolving a tax issue or to reschedule an existing appointment. You will receive a return call within two business days. If face-to-face assistance is not a priority for you, you may also get help with IRS letters or resolve tax account issues by phone, toll free at 1-800-829-1040 (individuals) or 1-800-829-4933 (businesses).

**The Taxpayer Advocate Service:** Call (504)558- 3001 in New Orleans or 1-877-777-4778 elsewhere, or see [Publication 1546](#) , *The Taxpayer Advocate Service of the 0399 IRS*.

For further information, see [Tax Topic 104](#)

### Partnerships

IRS and organizations all over the country are partnering to assist individual and families. Through these partnerships, organizations are also achieving their own goals. These mutually beneficial partnerships are strengthening outreach efforts and bringing education and assistance to millions.

For more information about these programs, contact the Stakeholder Partnerships, Education and Communication Office at:

Internal Revenue Service  
600 South Maestri Place, Stop 5  
New Orleans, LA 70130

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<b>Topics</b> Taxes
<b>Last Reviewed</b> 09/03/2005 09:22 AM

## Is there any tax relief for people who have suffered from a disaster?

### Question

Is there any tax relief for people who have suffered from a disaster?

### Answer

Special tax law provisions may help taxpayers recover financially from the impact of a disaster, especially when the President declares their location to be a major disaster area. Depending on the circumstances, the IRS may grant additional time to file returns and pay taxes. Both individuals and businesses in a Presidentially declared disaster area can get a faster refund by claiming losses related to the disaster on the tax return for the previous year, usually by filing an amended return. For more information please visit the IRS website:

<http://www.irs.gov/newsroom/article/0,,id=108362,00.html>

People affected by Hurricane Katrina who need help with tax matters can call 866-562-5227. Taxpayers can call the special number Monday through Friday from 7:00 am to 10:00 pm local time.

Callers to this dedicated telephone line can find out about available tax relief, get free copies of their tax return transcripts and receive Disaster Tax Loss Kits. Callers may also be referred to the Federal Emergency Management Agency's (FEMA) assistance lines for additional help.

Affected taxpayers who need copies of tax returns to apply for aid or other purposes can have the normal user fee waived by writing "Hurricane Katrina" in red across the top margin of their Form 4506, Request for Copy of Tax Return.

More information about tax relief for victims, making charitable contributions and links to other government web pages is available at <http://www.irs.gov>.

### Does this answer your question?

Yes  Somewhat  No

### People who viewed this answer also viewed:

- How can I get disaster relief assistance following Hurricane Katrina?
- Who do military members contact to find out the status of their family members involved in Hurricane Katrina?
- What disaster relief programs are available for victims of Hurricane Katrina?
- Who do I contact in an emergency if I am a victim of Hurricane Katrina?
- What steps should be taken to prevent illness after a hurricane?

### Answers you recently viewed:

- How can I find out the status of a bank in a Hurricane Katrina affected area?